

Requester Insights

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NOTE: Requester Insights are only available for Business and Enterprise Tiers

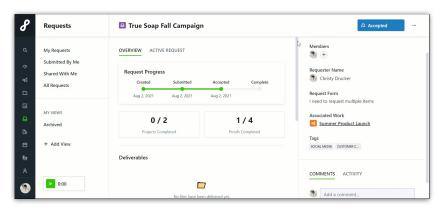
Want to avoid one-off status updates? Allow requesters to view a dashboard that provides even greater transparency.

To enable Requester Insights, navigate to **Account Settings > Features** and select the toggle next to Requester Insights.



Once enabled, requesters have a read-only view of associated work, including:

- Names
- Statuses
- Project progression
- Project assignees (optional)
- Start dates
- Due dates
- Tags
- Level of Effort (LOE)
- Number of file attachments

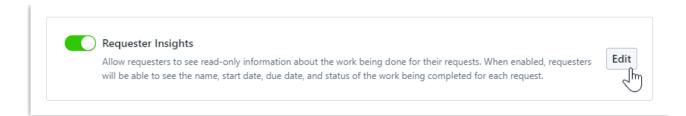


Share Associated Work Members

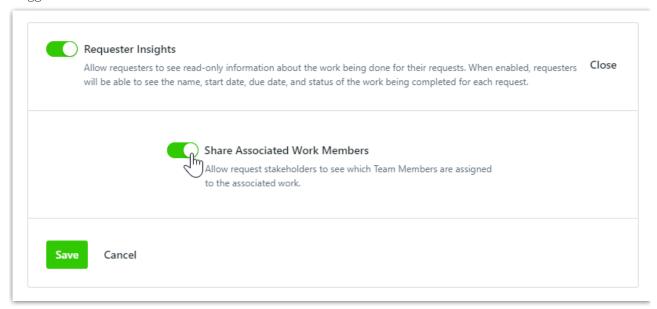
Provide your requesters with even more transparency by allowing them to view team members assigned to work items.

Once Requester Insights have been enabled, select**Edit** to the right of the feature in feature settings.

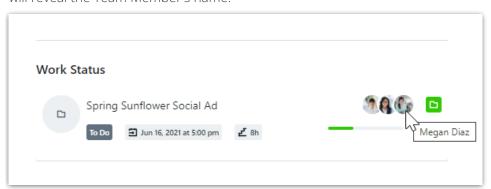




Toggle on **Share Associated Work Members** and select **Save**.

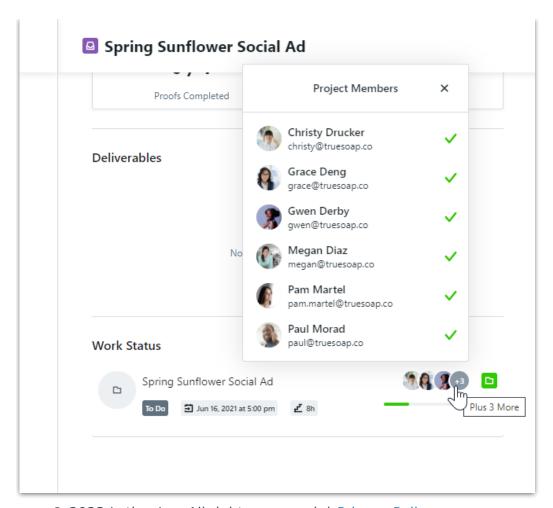


Requesters will be able to view Team Member avatars in the read-only view and hovering over the avatar will reveal the Team Member's name.



Depending on the number of Team Members assigned to a project, requesters can select icons to view additional Team Members.





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