

Requests Report

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Gain a deeper understanding of your intake process with the **Requests Report**. Evaluate request volume by requester or request time, look for seasonal spikes in volume, or identify process improvement opportunities by understanding how long it takes team members to accept a request or send the first proof out for review.

Available Columns & Filters

| | Available Columns | Available Filters |
|-------------------------|-------------------------|-------------------|
| Accepted Date | ✓ (Selected by Default) | ✓ |
| Archived Status | ✓ | ✓ |
| Associated Work Members | ✓ | ✓ |
| Associated Work Name | ✓ | |
| Associated Work Number | ✓ | |
| Associated Work Status | ✓ | |
| Associated Work Type | ✓ | ✓ |
| Change Request Status | ✓ (Selected by Default) | ✓ |
| Completed Date | ✓ (Selected by Default) | ✓ |
| Created Date | ✓ (Selected by Default) | ✓ |
| Deliverables | ✓ | |
| Due Date | ✓ (Selected by Default) | ✓ |
| Files | ✓ | |
| Level of Effort | ✓ | |
| Original Due Date | ✓ | |
| Request Accepted By | ✓ | ✓ |
| Request Duration | ✓ (Selected by Default) | |
| Request Form | ✓ | ✓ |
| Request ID | ✓ | |
| Request Members | ✓ | ✓ |

| | Available Columns | Available Filters |
|-------------------------------------|-------------------------|-------------------|
| Request Name | ✓ (Selected by Default) | |
| Request Number | ✓ | |
| Request Shared With | ✓ | ✓ |
| Request Status | ✓ (Selected by Default) | ✓ |
| Requester Name | ✓ (Selected by Default) | ✓ |
| Submitted Date | ✓ (Selected by Default) | ✓ |
| Tags | ✓ | ✓ |
| Time from Acceptance to First Proof | ✓ | |
| Time from Request to Acceptance | ✓ | |
| Time Tracked (%) | ✓ | |
| Total Time Tracked | ✓ | |

Duration Definitions



Duration Metrics are calculated every day at 6am and 6pm EDT

Request Duration: The total amount of time starting when a request is created and ending when it is marked as "Completed."

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