

# Managing Roles and Permissions

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## What are Roles?

Roles allow you to customize permissions and default settings for the different types of users in your account. From Project Managers to Reviewers, every user must be assigned to a role, which determines their level of access to features and functionality. You can create new roles to reflect your account's unique organization.

## Role Types

### Admin

All roles can be edited apart from the Admin. This role holds all available permissions and is the only role type that has the permission, **Manage Admin Users**. You must be an Admin in order to create or edit additional Admin users.

### Team Member

Team Member roles allow users to access internal account information, which could include projects, tasks, proofs, and account settings. Team Member role types can be assigned any of the available user permissions except for **Manage Admin Users**.

### Stakeholder

Stakeholder roles allow external users to submit requests and/or provide feedback and approval statuses during a review. They cannot see any project, task, or proof information. Users with this role type are free and unlimited on your inMotion account.

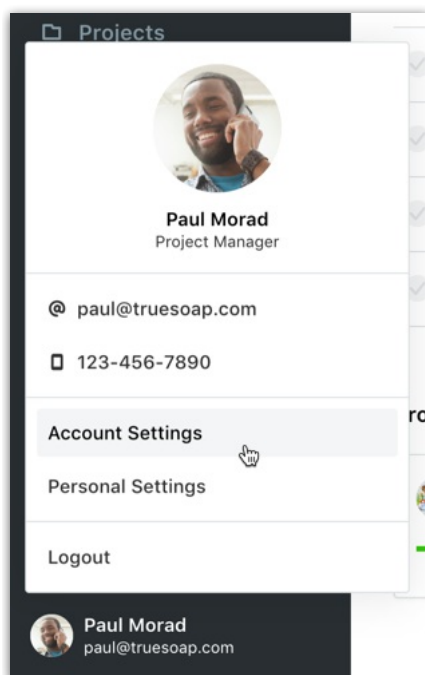
## Creating a Role

By default, ignite provides you with four predetermined roles: Admin, Project Manager, Team Member, and Reviewer. Apart from the Admin role, you can further customize these roles or create your own.

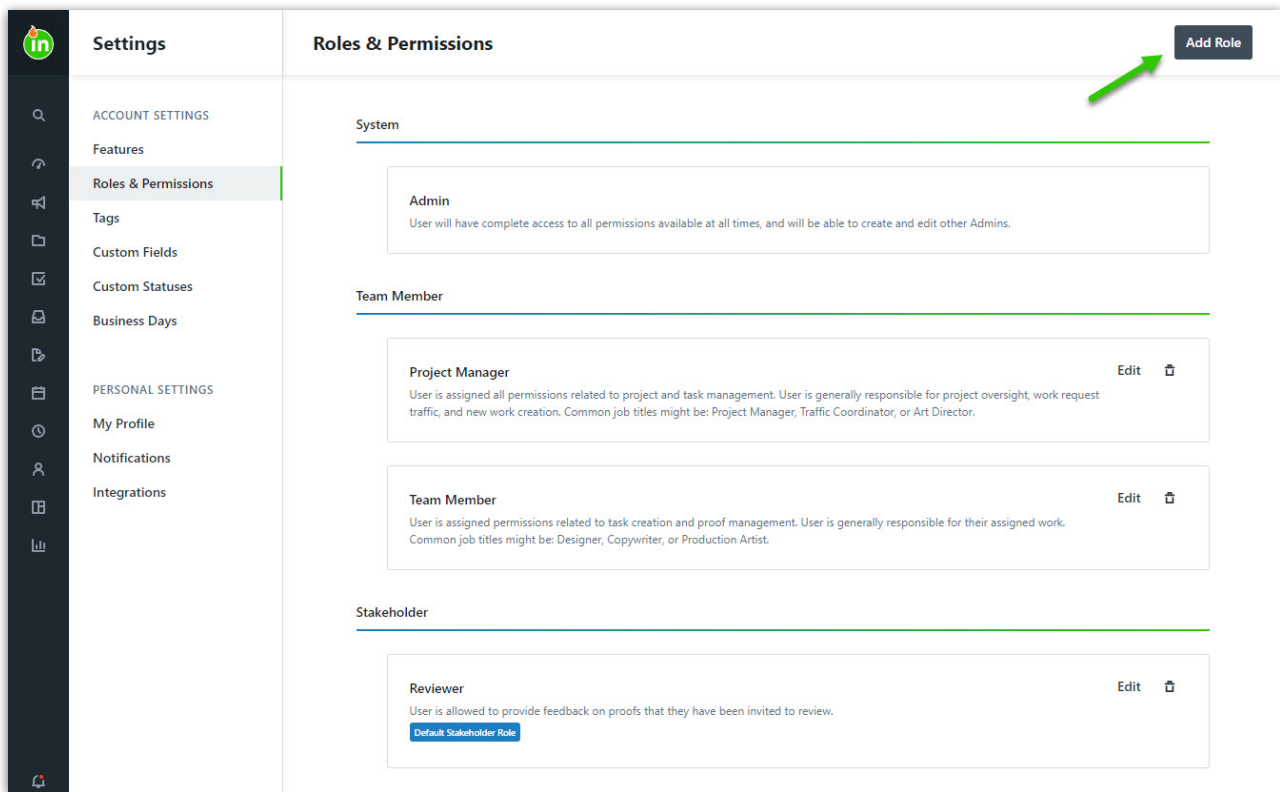
To create a new role, select your avatar icon in the bottom left of the global navigation menu and choose the **Account Settings** option.



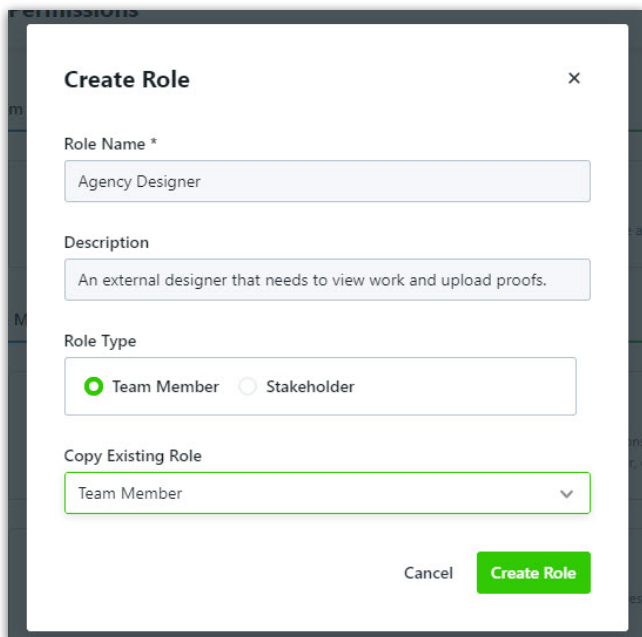
Access to **Account Settings** is controlled by the **Manage Account Settings** permission.



From the **Settings** sub-navigation, select **Roles & Permissions**. Click **Add Role** from the top right-hand side of the page.



Provide a role name, description, and role type. You can copy the permissions, default notifications, and default options settings from another role to initiate the new role. Otherwise no permissions will be assigned upon creation. Finalize your submission by selecting **Create Role**.



You will be able to update the name or description of the role at any time.

Agency Designer

An external designer that needs to view work and upload proofs

Close

OVERVIEW
PERMISSIONS (3/29)
NOTIFICATIONS
MEMBERSHIP
PREFERENCES

Role Name \*

Agency Designer

Description

An external designer that needs to view work and upload proofs

Save

Cancel

## Assigning Permissions

Once you have created the role, you will need to assign the relevant permissions in order to define the role's level of access. From the new role section, select **Permissions**.

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An external designer that needs to view work and upload proofs

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OVERVIEW
PERMISSIONS (3/29)
NOTIFICATIONS
MEMBERSHIP
PREFERENCES

Administration (0/7)

Edit Forms

Users with this permission can add or modify form templates.

Manage Account Settings

Users with this permission can view and update all account-level settings, including users and roles.

Manage Scheduling

Users with this permission can schedule work for other Team Members.

Manage Stakeholders

Users with this permission can add, edit, or deactivate Stakeholders.

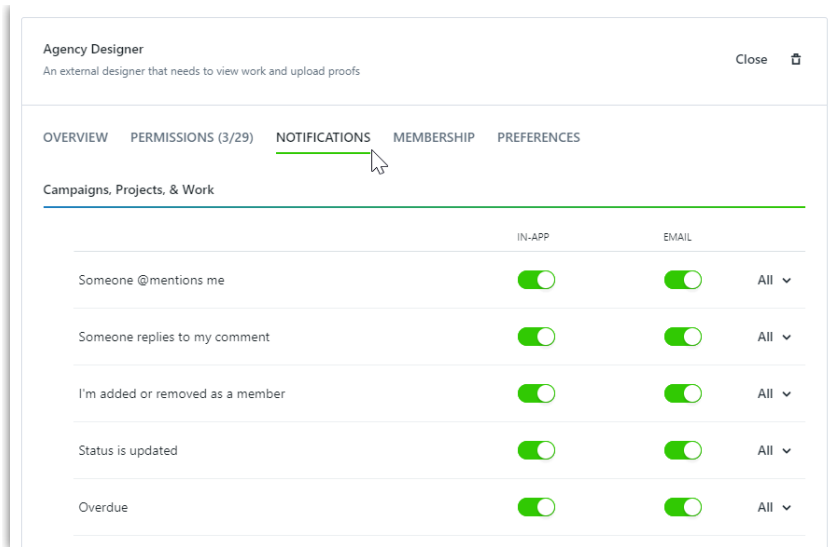
Manage Team Members

Users with this permission can add, edit, or deactivate Team Members.

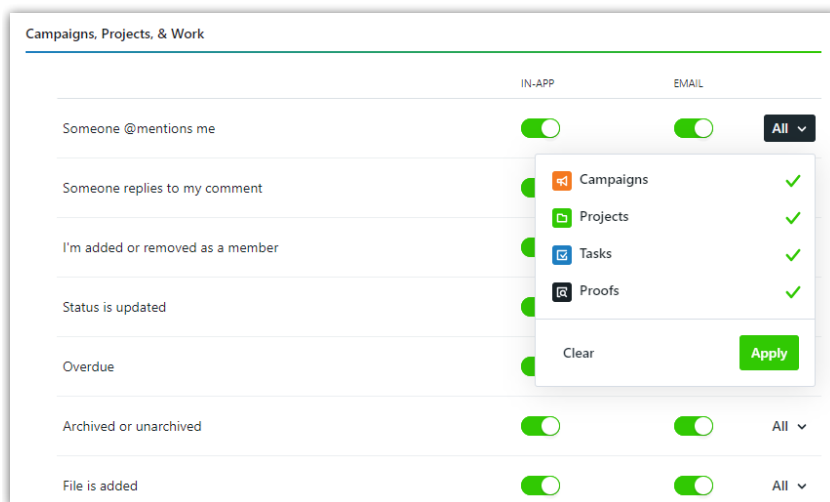
Select the permissions that you would like to add or remove from the role and click **Save**.

## Selecting Default Notifications

Ensure any new users you create get started with the best default notifications! Choose the notifications you would like each role to have enabled by default.



More granular notifications are available to give you more precise control over default notification settings. Select the dropdown menu to the right of the notification select or deselect the work type.



Set notification preferences, including email frequency and those related to [dependencies](https://guide-ignite.inmotionnow.com/help/dependencies) (<https://guide-ignite.inmotionnow.com/help/dependencies>), under Additional Preferences at the bottom of the page.

### Additional Preferences

Suppress notifications for work that's blocked



Email Frequency

Immediately



Save

Cancel

Select **Save** when complete.



Users will still be able to override default settings to update their own notifications options.

## Automatic Membership Options

Ensure that Team Members are added as members to work items when they need to be in the **Membership** tab.

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Close

OVERVIEW   PERMISSIONS (3/29)   NOTIFICATIONS   **MEMBERSHIP**   PREFERENCES

☒ **Add me to anything I create**  
You will be automatically added as a member to any task, proof, project, or campaign that you create.

☐ **Add me when I change a status**  
You will be automatically added as a member when you change the status of any task, proof, project, or campaign.

☐ **Add me when I upload a file**  
You will be automatically added as a member when you upload a file to any task, proof, project, or campaign.

☐ **Add me when I upload a review asset**  
You will be automatically added as a member when you upload a review asset in a proof.

☐ **Add me to reviews I send**  
You will be automatically added as a member to any proof that you send out for review.

Save   Cancel

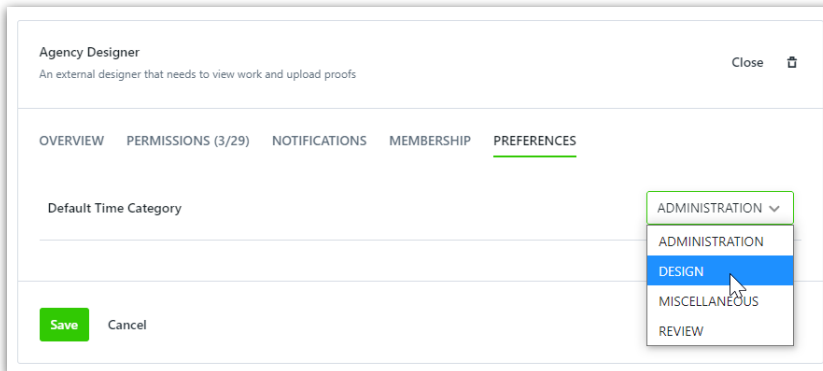
Select **Save** when complete.



Users will still be able to override default settings to update their own membership options.

## Role Preferences

Save your team time and ensure time is categorized accurately by selecting a [default time category](https://guide-ignite.inmotionnow.com/help/getting-started-time-tracking#time-categories) (https://guide-ignite.inmotionnow.com/help/getting-started-time-tracking#time-categories)\* to be applied to any new time entries in the **Preferences** tab.



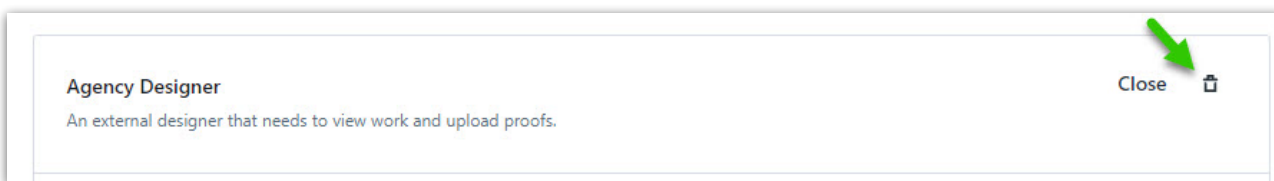
*\*Available only for Business and Enterprise Customers*



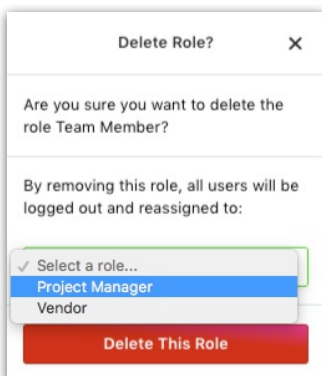
Users will still be able to override default settings to update their own default time category.

## Deleting a Role

To delete a role, select the role you'd like to remove and select the trash can icon.



If there are any users assigned the role you are attempting to delete, the system will ask you to choose an existing role to reassign them to. Any applicable users will be logged out at that time.



## Changing User Roles

To change a user from a Stakeholder to a Team Member or vice versa, you do not need to create a new user record. Instead, you can update their existing record to reflect the new role.



If you're trying to change a Stakeholder to a Team Member but don't see any of the Team Member roles in the **Role** dropdown, that indicates the account doesn't have any user seats available. You can contact inMotion about adding more by clicking **Request More Seats** in the **Team Members** tab.

Paul Morad

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Active ▾

OVERVIEW

First Name \*

Paul

Last Name \*

Morad

Job Title

Phone Number

123-456-789

Email Address \*

paul@truesoap.com

Role \*

Reviewer ▾

Save