

Preflight Warnings & Errors

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Introduction

To assist you in the process of conversion, the [preflight plugin](https://guide.lytho.com/help/chili-publish-adobe-extensions) will give you guidance on possible errors at conversion. This guidance is not only focused on unsupported features, but will also point towards things like text overflow etc.

Preflighting an InDesign® document before conversion to CHILI publisher

Preflighting a document will verify if it can be converted correctly to a CHILI Publisher document without a problem.

A preflight check can be run at any given time, one will run automatically before every conversion.

At the end a report is generated listing all the errors and warnings related to the preflighted document. An error will prevent you from uploading and will need to be resolved first [i.e. using an unsupported font type, postscript font, will throw an error, you will need to replace the font with an OTF or TTF version] A warning will inform you, but will not prevent you from uploading the document. A typical example would be a text frame with text overflow.

Unsupported features at conversion

A list of messages and description of the reason why you will see the message. (supported features)

Name	Description
Align to baseline grid	The Editor only supports BaseLine Grid Alignment for text frames with a vertical justification set to top.
Cap to small cap	The Editor only supports uppercase or lowercase letters only.
Character kerning	A custom kerning value cannot be used between letters. Custom kerning is not supported in the online editor, and will be ignored during the conversion.
Color too many	A large amount of swatches has negative impact on the performance of the online editor. Usually this is caused by a large color library loaded in the document, which aren't really used. Removing unused colors can make a difference for performance.
Color wrong space	Only CMYK, RGB and LAB colors are supported

Corner mismatch	Only a single corner radius is supported by CHILI at this time. The top left corner radius will be used during the conversion. The corner radius should be the same for every corner.
File without extension	Certain old workflows still use files without an extension. CHILI requires the extension, though. These cannot be uploaded to the Windows Server. Rename the file and include the proper extension.
Font missing	Raised when a font is not available when attempting to import a document. Make sure the font is installed, and available to the application. Only OpenType or TrueType original fonts are supported in the CHILI Editor.
Font not available	Raised when a font is not available when attempting to import a document. Make sure the font is installed, and available to the application.
Font not supported	A font was used in the document which is not supported. OTF or TrueType fonts only, please. CHILI works on a Windows Server, so the fonts need to be usable there.
Font without extension	Certain old workflows still use fonts without an extension. CHILI requires the extension, though. These cannot be uploaded to the Windows Server. So please rename the font and provide it with the right (full) name.
Frame effects	Most frame effects are not supported at this time. Only Drop shadow is supported in the CHILI Editor. Unsupported effects will be ignored during the conversion process.
Frame scaled	The frame is scaled to a percentage different from 100%. Scaling of frames is not supported in the CHILI Editor.
Frame sheared	Shearing is applied to the frame, and is not supported by the CHILI Editor.
Gradient multiple stops	Only two gradient stops are supported in CHILI
Gradient stroke	Stroke color cannot be gradients
Gradient text fill	Gradient text fill is not supported. Only solid colors can be used for texts.
Invalid paragraph alignment	Alignment relative to the spine is not supported. Only absolute alignment is supported in the CHILI Editor. (left, right, center, justified)

Invalid stroke	Only solid strokes are supported for now
Missing link	A link in the document which is being attempted to import is not available. All links must be available to InDesign® before exporting the document.
Multiple page sizes	The InDesign® document contains multiple page sizes. The size in Document Setup is used for all pages.
Nested frames	Nested frames may not import correctly.
Paragraph with dropcaps	Dropcaps are not supported in the Editor
Paths too many	A large amount of shapes/complex paths may have a negative impact on online performance. In many cases these paths are not required to be CHILI objects, so moving these items to a locked layer may be a good idea.
Text rotated	Text rotation on individual characters is not supported
Text scaled	Text scaling is not supported
Text skewed	Text skewing is not supported
Text stroke	While texts with stroke can be imported, this is performed for the entire text frame, rather than for individual text ranges. The first character of the text frame in InDesign® is used for this.
Textframe overflows	A text frame was found which has text in overflow (in the InDesign® document)
Textframe spacing	Small differences in text spacing between InDesign® and Flex may result in a text frame being placed in overflow in CHILI Editor even though the text may be visible in InDesign®.
Unsupported blend mode	Unsupported blend mode. Supported types are: normal, multiply, darken, difference, hardlight, lighten, overlay, screen.
Unsupported corner	Only round and square corners are supported at this time
Unsupported file type	A file has been placed which cannot be previewed in CHILI
Unsupported font size	Font size outside of supported range (1-720 pt)

Unsupported wrap	Only wrap on the frame's bounding box is supported at this time
Cell fillTint	A cell is filled with a color tint (less than 100%). Only 100% tint is supported for cells.
Diagonal Lines	The Diagonal line formatting cannot be used in the cell. Diagonal lines cells will be ignored by CHILI.
Different borders	The online editor only supports a single border setting for table cells. Adobe® InDesign® tables and CHILI Publisher tables uses different technologies: a perfect conversion is possible with a little compromise.
Different tab Leader	If a paragraph contains different tab leader characters, only the same tab leader character can be used over the paragraph.
First Baseline Offset	Only Ascent is supported as by the CHILI Editor. The offset of the first baseline of the frame must be set to Ascent.
Flip inLine	If an image anchored in the text is flipped horizontally or vertically, the flipped image content may not be exported correctly. Please check after uploading.
HalfTone Effect	Halftone effect is not supported in the CHILI Editor.
No Normal Blend Mode	A blend mode different from Normal cannot be applied on a TextFrame. This can give unexpected results and will be reset to Normal during the conversion.
InLine Object position	Only the inline setting can be supported by CHILI Editor.
Nested Style	When a nested style is used in a Paragraph style, this can give unexpected results in the conversion. Use character styles instead as well as local text formatting.
ParagraphStyle dropCap	Drop caps are not supported by the CHILI Editor and can give unexpected results.
Right to left paragraph	If the paragraph is formatted with Right to left text direction, this can give unexpected result as the CHILI Editor supports only western languages.
Stroke non Stroke Combination	In a single text frame, only one kind of stroke is admitted. Use a single setting for text stroke throughout the entire text frame.
Table on multiple frame	A table should be entirely contained in a single column. Table flowing between columns (or frames) can give unexpected result in the CHILI Editor.

No Normal Blend Mode	If the text frame has blend mode different from Normal, Blend modes on a text frame can give unexpected results.
Pasted image data	If the image has been pasted directly in InDesign® and has no link, the pasted images can't be extracted and can't be imported in CHILI.
Text on a path	Text on a Path requires a complex conversion process to be reproduced in the CHILI Editor. The conversion of some properties is not guaranteed.
Invalid underline	Some underline properties will be ignored. Supported underline properties are: solid stroke type, automatic offset, automatic color.
Invalid end of line	The Start or End type of the stroke is unsupported. Only plain ends are supported by the CHILI Editor.
Table not align to left	Table with different alignments from left align is not supported.
Table and cell style	Table or Cell styles applied are not supported.
Table header and footer	Table with header or footer rows is not supported.
Unsupported character	If the text contains an unsupported character (right indent tab, Indent to here...), the character could be out of the UTF scope.
Invalid strikethrough	Some strikethrough properties can be ignored. Solid stroke type, automatic offset, automatic color properties are supported strikethrough.
Unsupported stroke blend mode	If an object uses a stroke blend mode, CHILI Editor cannot support it.
Unsupported fill blend mode	If an object uses a fill blend mode, CHILI Editor cannot support it.
Unsupported content blend mode	If an object uses a content blend mode, CHILI Editor cannot support it.
Frame stroke effects	Only Drop shadow effect can be supported on a stroke in the CHILI Editor. Unsupported effects will be ignored during the conversion process.
Frame fill effects	Only Drop shadow effect can be supported on a fill color in the CHILI Editor. Unsupported effects will be ignored during the conversion process.

Frame content effects	Only Drop shadow effect can be supported on a content in the CHILI Editor. Unsupported effects will be ignored during the conversion process.
Document fonts	Document fonts activated directly by Adobe® InDesign® can give unexpected results during conversion. Remove or rename the Document fonts folder you find next to the document file. Install the fonts in your system or in your font manager.
Kerning method	Only Metric kerning is supported by the CHILI Editor, you cannot have texts with custom or Optical kerning.
Too many frames	The document contains too many frames. This can affect the user experience online and the conversion speed.
Cell text Rotation	The text of the cell is rotated using the Text Rotation option. This is not supported by the CHILI Editor.
Image embedded	A link cannot be embedded into the document. All the images should be linked to an external resource to be uploaded to the CHILI Editor.

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